



Message from the President & CEO



As we start the new Financial Year, it is important that our focus remains with sustainability and quality, this proves to deliver growth time and time again.

Our Quality Team successfully completed the ISO conversion course in readiness of the new ISO9001:2015 system structure. This will be trained out to all Quality Team members in the coming weeks.

QZS take a Geant step forward in the commercial sector, mobilising our cleaning team in Seef Manama, the client is very happy with the excellent standards delivered so far.

Well done to QZS for their continued business growth, they are truly a great credit to our Group.

I trust you find this month's issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji
President & CEO

BUSINESS UPDATES

QUICK ZEBRA SERVICES "NEW CONTRACT WON"

QZS has been awarded a 3-Year contract with Bahrain Mall – Geant Hypermarket. Under this new contract, QZS will supply 24 manpower to provide cleaning services in the establishment. The mobilization activities was successfully completed. Contract officially start in January 2016.



At the same time, QZS maintained excellent quality of services provided to our Clients particularly in Lulu Hidd, Arcapita and Paragon Utilities where we have secured contracts renewal.

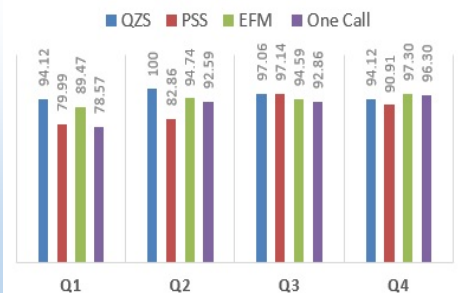
Dream Group Corporate Governance "Company Audit"

The Company Audit from Q1 to Q4 were completed within all concerned Divisions. The final results by each division are as follows:

QZS – 96.33% PSS – 87.73%
EFM – 94.03% One Call – 90.08%

Average Score achieved by the Group in 2015 is **92.04%**.

COMPANY AUDIT - 2015



Dream Group - INVESTORS In PEOPLE "Quality Management System"

In line with Dream Group's commitment to quality and meet the Quality System requirements, our QSM Management Representative attended the ISO9001:2015 transition seminar on 21 December 2015.



TUV NORD

Middle East
Kingdom of Bahrain

ISO 9001:2015
TRANSITION
SEMINAR

"Dream Group Events"

Awarding of Group Employee of the Month

Group Employee of the Month Winners have received a Certificate of Appreciation and Cash Bonus, awarded by Mr. Len Robey, MBE – Group General Manager.



Rechiel Manguing (MADO)

Congratulations from the CEO, GGM and all Staff.

Keep up the good work!



Shiva Bale (One Call)



Mohd Ali (DG Finance)

Tool Box Talk for Dec. 2015

Topic: Material Safety Data Sheet, Working at Height Safety and Incident/Accident Investigation



EMPLOYEES OF THE MONTH: December 2015

One Call : Murali Dhagavat
 Quick Zebra Services : Shangita Mashrangi
 Protect Security Services : Bijayh Adhikari

GROUP EMPLOYEE OF THE MONTH: December 2015



Congratulations to **Murali Dhagavat** from the CEO and GGM for achieving the Group Employee of the Month, for Outstanding Services and hard work/dedication in his role as Cleaner with One Call.

COMPANY PROFILE OF THE MONTH



Executive Facility Management (EFM) is one of the Kingdom's leading FM providers in collaboration with our Cleaning Division – QZS, Security Division – PSS, and Maintenance Division – One Call and TEMCO.

The EFM Team uses their extensive experience to organize and supply a complete range of support services to effectively maintain and manage the properties in both public and private sectors.

With EFM, our clients can focus solely on their business, leaving the new care responsibilities safely in our hands.

Services Provided are:

- Fire Systems & Safety
- High Quality Professional Cleaning
- Security Services
- Property Maintenance
- Pool Maintenance
- Grounds Maintenance and Landscaping

Our Clients includes:

- Andalusia Commercial Complex 1 & 2
 - Abdulla Plaza
 - J View Properties
 - EZ Park
 - New Souk Building
 - Salmaniya Pearl Building
- + Plus various private clients

"We always provide services with Understanding, Knowledge and Focus on Customer Satisfaction"

Contact us:

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Coming Soon!..

- **Major New Contracts in the Pipeline**

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